



DEPARTMENT OF THE ARMY
HEADQUARTERS, UNITED STATES ARMY MEDICAL COMMAND
2050 WORTH ROAD
FORT SAM HOUSTON, TEXAS 78234-6000

REPLY TO
ATTENTION OF

MCHO-CL

09 DEC 2008

MEMORANDUM FOR Commanders, MEDCOM Regional Medical Commands

SUBJECT: Health Plan Employer Data and Information Set (HEDIS) Measure Goals

1. Reference memorandum, DASG-HSZ, 17 Nov 06, subject: AMEDD Health Plan Employer Data and Information Set (HEDIS) Performance Measure Goals.
2. The policy sets a goal that each medical treatment facility (MTF) exceeds the HEDIS 90th percentile for each of the seven HEDIS measures within one year. Although no MTF has achieved this goal, we have made substantial progress to improve the healthcare of our patients through increased compliance with these measures.
3. As of 18 Nov 08, six MTFs exceed the HEDIS 50th percentile in each of the seven HEDIS measures. MTF Commanders at Ft. Carson, Ft. Belvoir, Ft. Campbell, Ft. Jackson, Ft. Eustis, and Ft. Leavenworth have made systematic efforts to improve patient compliance and reduce data quality errors. I commend their efforts and expect all MTF Commanders to mirror their performance.
4. While the MEDCOM strives to achieve the 90th percentile goal, MTF Commanders will take immediate action to achieve or exceed the HEDIS 50th percentile in each of the seven HEDIS measures no later than 1 Oct 09. This new minimal goal will ensure that our care is, as it always should be, above the national average. I will require quarterly Regional Medical Command reports to assess compliance.
5. Prevention or early identification of cancer and aggressive management of chronic disease are critical to maximizing our beneficiaries' opportunity for health and well being. Renewed emphasis on HEDIS is important and meets a strategic goal of our Balanced Scorecard. My point of contact is COL Paul R. Cordts, Director Health Policy and Services, at 703-681-0104 or paul.cordts@amedd.army.mil.

ERIC B. SCHOOMAKER
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Commander